

Handout Login Schuldock / Iserv Hamburg (parents)

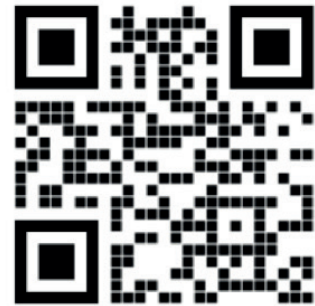
Overview:

1. QR code for Schuldock Hamburg & first login
2. Personal user and login details
3. Please provide your personal email address!
4. The ISERV app remains available

1. Scan the QR code and scroll down to this button



SCHULDOCK
HAMBURG



2. Enter your login details:

Username: `vorname.nachname@louise.hamburg.de`

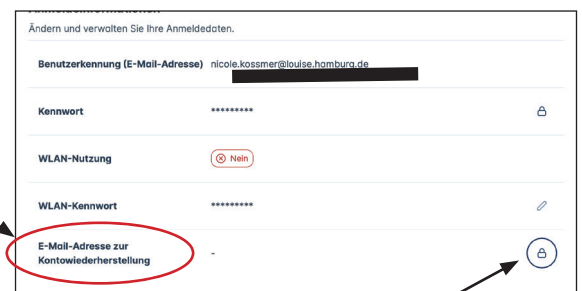
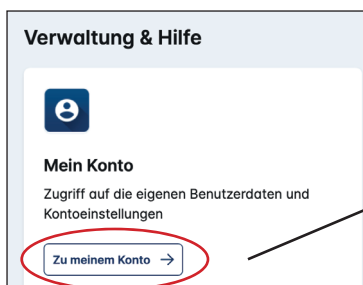
Temporary password: the password on the slip of paper

You are now asked to set your own password:

Please note the following criteria:

- 10 Zeichen lang sein
- einen Kleinbuchstaben,
- einen Großbuchstaben,
- eine Ziffer und
- eins der erlaubten Sonderzeichen \$, %, +, -, =, ?, !, (,) enthalten
- ein neues Kennwort darf nicht identisch zu einem der letzten fünf verwendeten Kennwörter sein

3. **IMPORTANT:** Please provide a personal email address so that you can reset your password yourself:



Click here and simply enter the new password you have just created.



4. ISERV-APP

You can still use the ISERV app on your smartphone.
However, there is one thing you need to bear in mind:



IMPORTANT: Delete the app from your smartphone and reinstall it.

You will then be asked for a server or URL again: here, you should now enter the new server address:

s5206.schuldock.de

A blue button will then appear:

Mit Schuldock einloggen

Please click here and you will be redirected to the Schuldock login page.
Once there, please enter your login details again:

Username: vorname.nachname@louise.hamburg.de

Password: the password you have chosen

You are now back at Iserv and will once again receive all the important information from the class team or the school management.

THANK YOU VERY MUCH

and warm regards from the IT department at Louise Schroeder School.